RightHand
Engineering, LLC   *Upgrade License Notice*

This notice is being sent to you because you purchased or are considering purchasing the full feature upgrade for our evaluation software.

NOTICE!
Enabling the software for full features is a multi step operation that can postpone final installation for one or two business days!

Here are the steps to enabling full features of your RightHand Engineering software:
1. Obtain the evaluation software. This can be done for free via our web-site (see footer of this page), or by ordering the CDROM from us for a nominal fee of approximately $10 US (additional postage applies outside of the USA).
2. Install the evaluation software on your PC (Host PC). This will require an Installation ID. This Installation ID is automatically emailed to you when you download the software from our web site. If you have obtained a CDROM from us, the Installation ID is on the back of the CDROM envelope.
3. Run the installed software.
4. Send us the Host ID and Installation ID that are displayed when the software is first run. This can also be obtained after the software starts up by clicking the Upgrade item on the menu bar of the software. The IDs can be sent by email, fax or phone voice message.
5. Usually within one or two business days we will send you back an Upgrade ID that enables full features of the software. This will be sent by the method you indicate; email, fax or phone. A different individual Upgrade ID is required for each PC on which you want to enable full features of the software.

The Upgrade License that enables full features is an encoded ID that is based on a unique Host ID or serial number of the host PC on which it is to be installed. Therefore RightHand Engineering is not able to send the Upgrade License ID until we receive and process the Host ID from you.

Save A Trip to a Remote Site
You, as the installer, may be wanting to save a second trip to a remote site. If the remote site is habited and the residents have web access, they can download the program, HostID.exe from our web site. Or if you have the software on CDROM, you can email the residents the HostID.exe program included on the CDROM. By running the HostID.exe program on the host PC at the remote site, the residents will obtain the Host ID which can be emailed, faxed or phoned to us in advance of your trip to the site. We can then send you, the installer, the Upgrade ID prior to your trip to the site so that the installation can be completed in one trip.

What if the Host PC is Replaced?
Your Upgrade purchase allows you to license up to two host PCs. We are pleased to issue these two Upgrade Licenses at any time needed. If, because of PC replacement or repair, you need more than two licenses, contact us and we will take into consideration your situation.

Why is this Necessary?
Unfortunately, software piracy is fairly commonplace, and has even made its way into the grass-roots renewable energy area. We are a small, cottage business attempting to merge main-stream technology with emerging renewable energy products to create a more usable combination. In order to continue to do this, we must ensure a steady stream of income. We hope that you find the advancement of renewable energy into main-stream use worth the inconvenience of our anti-piracy method. If you have suggestions on how to implement anti-piracy methods in a more convenient way, please send us your suggestion.